



Keeping families close™

## Atlanta Ronald McDonald House Charities, Inc. Volunteer Guidelines

- Because many of the children at the house are unable to fight off infections, we ask that your group help us abide by our health standards. Please ensure that no one in your group has been exposed to chicken pox in the last 21 days or had any communicable illnesses such as mumps, strep throat, measles or other infections. Please do not participate if you have experienced vomiting or diarrhea in the past 7 days.
- We ask that all volunteers dress comfortably but appropriate.
- All volunteers under 18 years old require a chaperone. The minimum age to volunteer is 9 years old with adult supervision.
- Please note that ARMHC is secular. ARMHC must not promote one religion over another and must not promote religion over non-religion. ARMHC does not allow groups to conduct or provide religious activities as part of their program services. Volunteers must not engage in proselytizing or promoting religious beliefs to guest families.
- Make arrangements with the appropriate Volunteer Services Manager to reserve your volunteer date. Please remember to confirm your date either by phone or email. **Simply putting a date on your application form does not confirm it.**
- The number of volunteers varies depending on activity. Please check with Volunteer Services Manager for exact number per activity.
- We cannot estimate how many children or families will be here on the date of your volunteer opportunity. We have families checking in and out every day which makes it difficult to estimate a number or population. However, we can give an estimate a few days before your scheduled activity or event.
- Families come and go during the day to doctor's appointments, etc., and approximately half of our population is preemies or newborn babies (moms/dads/grandparents stay at ARMHC), so please do not be disappointed if there is a small turnout for your activity.

### Volunteers must **NOT** provide any of the following:

- Give gifts or gratuities to any guest
- Volunteers must never assume responsibility for guest's children
- Provide transportation to any guest.
- Be alone with any guest in his or her room
- Engage in any social activity with guest of ARMHC unless it is a preplanned ARMHC sponsored event
- Give legal advice or assist families in obtaining services
- Enter into a financial or legal agreement including loans or borrowing money with any guest
- Volunteers must not impose religious or political beliefs